



## Quality Policy

G. I Hopley Ltd specialise in providing a wide range of construction services including: Design and Build, Refurbishment, Education, Historical Buildings, Civil Engineering, Utility Solutions, Clean & Waste Water Management.

The Company's overall Mission is to become first choice supplier of its customers in its chosen markets. To achieve this, the management of G. I Hopley Ltd are committed to operating within a Quality system, which fully meets all the requirements of their existing and potential customers.

This will be through a Quality Management System to ISO 9001:2008 Standard and Quality Objectives and Targets, which will focus on our ability to deliver fit-for-purpose construction related services to our customers, within agreed timescales; and will be subjected to continuous improvement through a set of quality objectives, measures and mechanisms to maintain its effectiveness.

The Managing Director has the ultimate responsibility for the effective operation of our management system, and ensures that the Quality Policy is reviewed annually, in March, for continued suitability.

Managers shall share responsibility to ensure that this policy is understood and implemented at all levels; together with ensuring that colleagues are fully conversant with operating processes and procedures, the required quality standards and continuous improvement targets.

Our Quality Policy is publicly available.

FOR G. I HOPLEY LTD

Steven Hopley  
Managing Director

Date: 18<sup>th</sup> March 2011  
(Policy Issue 1)